



### Minimum Requirements

- Intel-based Apple computer with OS X 10.5 (Leopard) or higher
- High-speed internet
- Mouse or trackpad
- Hard drive with 1GB free space (1.2 GB optimal)
- 512 MB of RAM (1 GB optimal)
- Minimum display setting of 800 x 600, 256 colors (16 bit colors optimal)

**ALERT: Your software is for your personal use only. If it is shared or transferred to anyone else, it will be invalidated. Please be sure to read your license agreement and AFI 36-2605, Air Force Military Personnel Testing System, which states that sharing marked or unmarked commercial study guides constitutes a test compromise.**

### ☆☆ INSTALLATION INSTRUCTIONS ☆☆

First ensure you meet the minimum requirements.

**IMPORTANT:** If you have a previous edition of GOLD on your computer and you want to keep TestMaker or Custom Access files, you must NOT delete your previous install. Once you've installed the current version of PDG GOLD 4.5, use the Import feature within TestMaker or Custom Access to import your files. See the "Importing TestMaker or Custom Access" section of this guide for detailed steps.

#### To Install:

1. Navigate to the folder where you saved the download file and double-click it to mount the disk image.
2. Follow the on-screen instructions to complete the installation.

Once the installation wizard has finished, double-click the 2009 PDG GOLD or 2009 PDG SNCO GOLD icon in your Applications folder to start the program.

**Complete the Installation/Personalization Screen.** Carefully verify that you've entered the correct information as you cannot access this screen again.

Be sure to enter a valid email address – it will be the login name to access your McMillan account.

If you experience any problems, please refer to the Troubleshooting section in this guide.



## ACTIVATION



To complete installation, GOLD software must be activated. You have three options: 1) automatically activate (the easiest); 2) manually activate on the web; or 3) call our friendly Customer Care.

### Automatically Activate:

If you are connected to the Internet, automatic activation is easy and fast. Click the "Automatically Activate" button on the "Activate Method" window. On the next window, fill in the required information and click the "Activate Now" button.

### Manually Activate:

Note this information displayed on the "Manually Activate" window: last name, software serial number and user code. Visit [www.mcmguides.com](http://www.mcmguides.com), select Activation Codes and follow the on-screen instructions.

### Phone:

Proceed with the "Manually Activate" option and call us at 800/821-1338 or 805/545-0112. You may call 24 hours/7 days. You'll be asked to provide the last name, software serial number and user code found on the "Manually Activate" window of your software.

**NOTE: If you install on a second computer, you must repeat the activation process for the second system.**



## DEACTIVATION



You can install GOLD on two computers for your own use. To use GOLD on a third computer, you must deactivate and uninstall GOLD from one of the previous computers.

Note: We recommend deactivating GOLD if you no longer plan to use it on a computer.

From the main menu, select File, Deactivate. (You must be at the GOLD start-up screen to deactivate.) The deactivation process is identical to the activation procedure in the previous section, with automatic, manual and phone options. Completely uninstall GOLD by deleting PDG GOLD from your Applications folder and deleting the PDG folder from **Macintosh HD: Users: <username>: Library: Application Support**.

**NOTE: This will delete all PDG GOLD files. Be sure to back up any custom databases and deactivate PDG GOLD before deleting these files.**



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## IMPORTING TESTMAKER and/or CUSTOM ACCESS FILES



DISREGARD THIS SECTION UNLESS you purchased GOLD during a previous test cycle AND created questions in TestMaker or Custom Access.

**WARNING: Be sure to import all desired TestMaker or Custom Access databases before removing previous McM Studyware from your hard drive.**

**1999-2001, 2001-2003, 2003-2005, 2005-2007, 2007-2009 GOLD  
TestMaker and/or Custom Access Files**

Your TestMaker and/or Custom Access questions will be available to import from within the PDG GOLD 4.5 software (2009-2011) — only if you have not deleted the previous install of GOLD. If you did delete the GOLD files, the TestMaker and Custom Access files were also deleted and cannot be retrieved.

To import any previous TestMaker and/or Custom Access files:

1. Install your current PDG GOLD 4.5 software.
2. From within PDG GOLD 4.5, select TestMaker or Custom Access. From the open dialog, click the Import button. Select and import the desired databases from the list provided.
3. After all selected databases have been imported, you may uninstall the previous version of GOLD.



## TECHNICAL SUPPORT



***All registered users in good standing receive FREE technical support.***

First try the suggestions in the Tech Support section on our website and in your HELP feature in GOLD. If you still experience a problem, please contact McMillan Technical Support at:

- ★ **Phone:** 800/821-1338 or 805/545-0119  
(Monday - Friday, 8:30 a.m. to 4:30 p.m. Pacific Time)
- ★ **Fax:** 805/545-5956
- ★ **E-Mail:** [mcm-support@mcmguides.com](mailto:mcm-support@mcmguides.com)
- ★ **Website:** [www.mcmguides.com](http://www.mcmguides.com)

Before you call, please follow these instructions to help us serve you better:

- \* **Call while at or near your computer, preferably with our software loaded.**
- \* **Know exactly what you did before the problem occurred and the exact wording of any message that appeared on your screen.**
- \* Know which operating system you're using.
- \* Know your software serial number. It is listed in your order history on your [www.mcmguides.com](http://www.mcmguides.com) account and is also found on your Help/About screen. Please contact us if you cannot locate your serial number.



# TROUBLESHOOTING



**For up-to-the-minute answers to new tech support questions and for any downloadable patches to the program or databases, check our website at [www.mcmguides.com](http://www.mcmguides.com)**

You can also use GOLD's update manager to keep your software up-to-date. Just choose Check for Updates from the Tools menu in GOLD. If you experience any problems using the update manager, please retry.

Please consult your computer and Apple manuals for directions on freeing space on your hard drive, changing video drivers or changing the computer setup. **Call the Apple support department (800-APL-CARE) if you need help with those instructions.** Most bases also have a PC Users Group you may contact for this type of assistance.

## Setup and Install Help

**\* Check that you meet all the minimum requirements.**

**\* Are your modem and Internet browser set up correctly?** If not, GOLD's shortcut to our website, automatic activation and auto update cannot function.

**\* Can't find your serial number?** It was given to you at checkout. You can retrieve it at [www.mcmguides.com](http://www.mcmguides.com). Just go to View My Account.

**\* Can't find your user code?** It's on the Manually Activate screen in GOLD.

**\* Trying to install a second copy of GOLD on the same computer?** The second install must be made while logged in under a different user account than the initial install or the databases will be overwritten and you will lose any unique settings, such as transferred or incorrect questions, Add-a-Notes, reports, etc.

**\* Did you select the wrong rank when you installed?** Change your rank within the GOLD program using the Customize menu. Select Customize, Options tab, and use the Current Rank pull-down menu.

**\* Can you download the entire program from the web?** Yes! Once you've activated GOLD, log in to your [www.mcmguides.com](http://www.mcmguides.com) account to download a backup copy.

**\* Having trouble viewing the PDG References?** Click the link to install Adobe Reader that appears when you try to open PDG References. (NOTE: PDG GOLD requires this even if you've already installed Adobe Reader on your Mac.)

**\* Can you lend or sell GOLD to a friend?** Absolutely not, not even after you've tested. This not only violates our license agreement, it violates AFI 36-2605, *Air Force Military Personnel Testing System*, which states that sharing marked or unmarked commercial study guides constitutes a test compromise.



Once you've activated your software,  
you're automatically entered into

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**Faulty software will be replaced free of charge until June 2011 or until the PDG is revised, whichever is sooner. We cannot offer a refund.**

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Multiple OS installations on a single machine must also be activated per install and each must have its own License and valid serial number - even if the machine is named the same and uses the same network cards.

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